Janos Czettler

Senior SAP Basis Consultant

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Experienced SAP Basis consultant with over 24 years of experience in SAP hosting and operating environment. I have comprehensive SAP product knowledge (SAP R/3, SAP ERP, S/4 HANA).

Skills

Work experiences in VAR partner and hosting service partner environment

Operating and maintenance of SAP systems landscapes

Monitoring SAP systems

Users and Authorizations handling

Solution Manager experiences

Performance analysis and tuning

Comprehensive SAP product knowledge

Strong ability for multitasking

ABAP developer knowledge with related Workbench tools

Good and accurate documentation skills

Work History

2009 - Present

Senior SAP BC Consultant

Techwave Hungary Ltd, Budapest, Hungary

- Planning, installing and operating SAP system landscapes
- SAP systems maintenance – SUM (SPS implementation, kernel patching)
- Performing system copy processes - SWPM (heterogeneous and homogeneous migrations)
- S/4 HANA conversion process technical part and functional support
- Monitoring SAP systems, servers and databases with Solution Manager Technical Monitoring infrastructure (configuring from scratch)

- Planning and implementation authorization concepts and maintenance of user authorizations, prepare and perform license audit processes
- Solution Manager technical configuration from scratch (SLD, LMDB, Diagnostic Agents, Manages system configuration, EWA reporting, RCA, Alerting)
- Operating databases, backup/restore operations and strategies, parameterization (DB2, MSSQL, Sybase, MaxDB, HANA, Oracle)
- Transport system landscape (TMS) configuration and maintenance
- Projects technical support, coordinating SAP BC related projects
- Analyzing and resolving performance issues, improving system and database performance
- Client-side operations (coding custom SAPGUI installation processes, printer management, handling Desktop Office Integration issues)
- SAP Cloud Connector, SAPRouter and WebDispatcher installation, configuration and management
- Content Server installation, operation and upgrade
- Single Sign-On setup and maintenance
- BI Precalculation Service setup and maintenance
- SAP Operation Team coordination
- Knowledge of VAR partner SAP BC related processes and tasks, PCoE process and audit support
- Knowledge of SAP Support Portal operations (systems, licenses, users, incidents)
- PreSales activities in the SAP Basis area

1999 - 2009	**SAP BC Operating Team Member**

Allianz Hungaria Insurance Computing Ltd., Budapest, Hungary

- ABAP programmer in SAP R/2 then SAP R/3
- Operating and custody of SAP systems
- Maintaining SAP users and authorizations
- SAP system patch implementations (SP, kernel, notes)
- Helpdesk backend support in technical cases and user authorization issues

Environment

SAP releases: SAP R/3 4.0A - 4.6C, SAP ERP 5.0, 6.0 (-EhP8), SAP S/4 HANA, Solution Manager 7.1-7.2, Netweaver 7.0-7.5 ABAP and JAVA stacks
Operating systems: Windows 2003 - Windows 2019, SLES and RHEL series
Databases: SAP HANA, DB2, MSSQL, SAP ASE, MaxDB, Oracle, Sybase Anywhere

Education

2000 -	**Computer Engineering BSc / Four years completed (pre-degree only)** *Dénes Gábor College - Hungary*
1997 – 1999	**Technical and Further Education** **Diploma in Computer Programming (OKJ with Europass Certificate)** *Számalk Secondary School - Hungary*
1993 - 1997	**Vocational secondary school Diploma** / **Car Technical Mechanic** *Ihász Dániel Vocational Secondary School - Hungary*

Certifications

2018	*SAP Certified Associate - SAP HANA 2.0 (C_HANATEC_13)*
2015	*SAP Certified Associate - SAP HANA 1.0 (C_HANASUP_1)*
2011	*SAP Certified Associate - Support Consultant for Incident Management with SAP Business All-in-One (C_PXSUP_90)*

Further Skills

- *Driving license (category B) with 20 years of driving experience*
- *English – Conversational level (B2)*
- *German – Basic, learning (A2)*
- *Hungarian – native*